

Schiphol, March 2016

LETTER OF REFERENCE

To whom it may concern:

Ms. Swan Hwa Goey, a citizen of The Netherlands, has been in the continuous full-time employment (staff status) of Malaysia Airlines (MAS) in Amsterdam, The Netherlands, since January 1995.

Initially employed as a Secretary/Administration Officer, she was promoted to Senior Administration Officer in August 2001.

During the whole of her tenure with MAS she has demonstrated well her abilities in the day-to-day management of The Netherlands headquarters, originally based in Amsterdam town and latterly at Amsterdam Schiphol Airport, reporting to Malaysian and Dutch managers in a multi-national office team.

She has proved to be, at all times, honest, loyal, conscientious, flexible and pro-active in the execution of her very varied administration duties. She has been able to communicate and negotiate effectively in the native languages of the MAS head-office in Malaysia, regional offices in continental Europe using the English language and, of course, communicating with Dutch staff in their own language.

Ms. Goey has undertaken company training courses in Malaysia and has also travelled extensively in Asia/Oceania. She understands the regional culture and dynamics very well.

Unfortunately MAS is undergoing global reorganisation and it has been found necessary to release almost all of the staff in The Netherlands. Accordingly Ms. Goey will become available for employment elsewhere on, or before, the 1st June 2016. I must stress that this is a consequence of MAS corporate policy and not, in any way, as a result of her performance.

I truly believe that Ms. Goey would be a valuable asset to any other company which would benefit from an additional staff member with her extensive skills set.

Yours faithfully,



Huib Gorter
Senior Vice President Europe/UK